

# Emergency Trades Illawarra



If your emergency is life-threatening or endangering life, you should call 000 immediately and request urgent assistance.

Please call our office on **02 4257 4515** and follow the prompts for Emergency Assistance.

**You should check your Residential Tenancy Agreement for any of the landlord's preferred tradespeople, below is a list of our office-approved trades that can assist you in an emergency.**

The following are examples of an emergency repair:

- a burst water service or a serious water service leak
- a blocked or broken toilet
- a serious roof leak
- a gas leak
- an electrical fault
- flooding or serious flood damage
- serious storm or fire damage
- a failure or breakdown of the gas, electricity or water supply to the property
- a failure or breakdown of the hot water service
- a failure or breakdown of the stove or oven
- a fault or damage rendering the property unsafe or insecure
- Faulty smoke alarm

Where a tradesperson attends and determines that the fault is not an emergency, or has been caused by the tenant, the cost may be passed onto you.

## **Electrical**

Jordan's Nuts & Volts - 0403 659 722  
Hott Electrics - 0401 036 355

## **Plumbing**

Plumb Kwik - 0491 731 113  
Ken Barnes (Plumbing) - 02 4226 9188

## **Hot Water**

Illawarra Hot Water - 02 4226 4400

## **Locksmith**

Infinity Locksmiths - 0421 986 316  
*Note: The office master set of keys will not be provided to tenants as a replacement, any lost keys must be replaced at the tenants cost.*

## **Carpet Cleaning/Water Extraction**

Extreme Carpets - 1300 415 141

## **Air Conditioning**

Camray Air - 0448 201 662

## **Glass Repairs**

Haines Glass & Glazing - 02 4261 7295

## **Storm Damage**

SES (State Emergency Service) - 132 500

## **Smoke Alarms**

First State Smoke Alarms - 1300 927 996

**Please Note: Should any of the above contacts not be available, you may organise to use any licensed & insured tradesperson within reason and only in the event of an emergency repair outside of normal hours up to \$1000. You will need to supply a detailed invoice to be reimbursed if the contractor is not willing to supply an account.**